

Login

AccountID, Username, PW required.

Forgot Password launches forgot/reset flow.

T&Cs and Privacy policy open HTML pages in browser.

Login is displayed when a sessions ends or is manually closed via the "logout" control in-app.



Account ID

Username

Password

Login

[Forgot your password?](#)

[Terms and Conditions](#)

[Privacy Policy](#)

Refill (Top-Up) Flows

Typical Domestic Carrier

Phone Number entry - US (Domestic) refill selected and
no special cases matched
Proceeds to carrier and plan selection



Phone Activation

Start service for a phone

Start



Prepaid Refill

Pay bills and top-up service

Start



Amazon Cash

Add amazon account credit

Start

☰

Prepaid Refill



US CARRIERS

LONG-DISTANCE

INTERNATIONAL REFILL

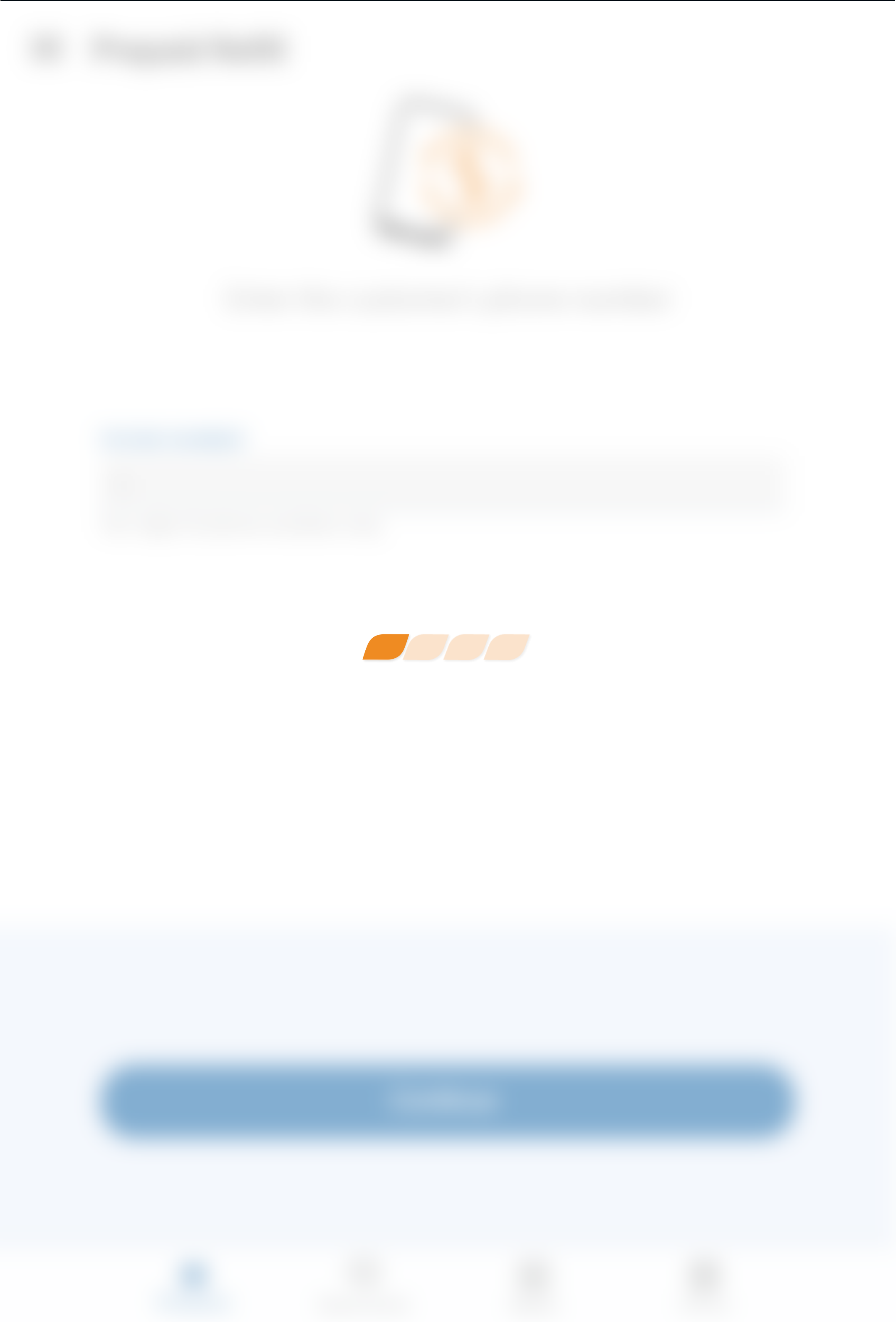
Enter the customer's phone number

PHONE NUMBER

|

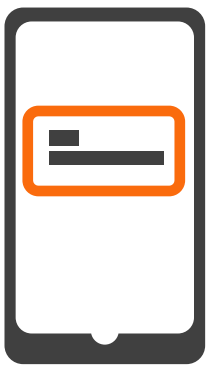
10-Digit US numbers only

Continue



☰

Select Refill Carrier



Phone

(555) 555-5555



Circle Mobile



SQUARE WIRELESS



TriWi

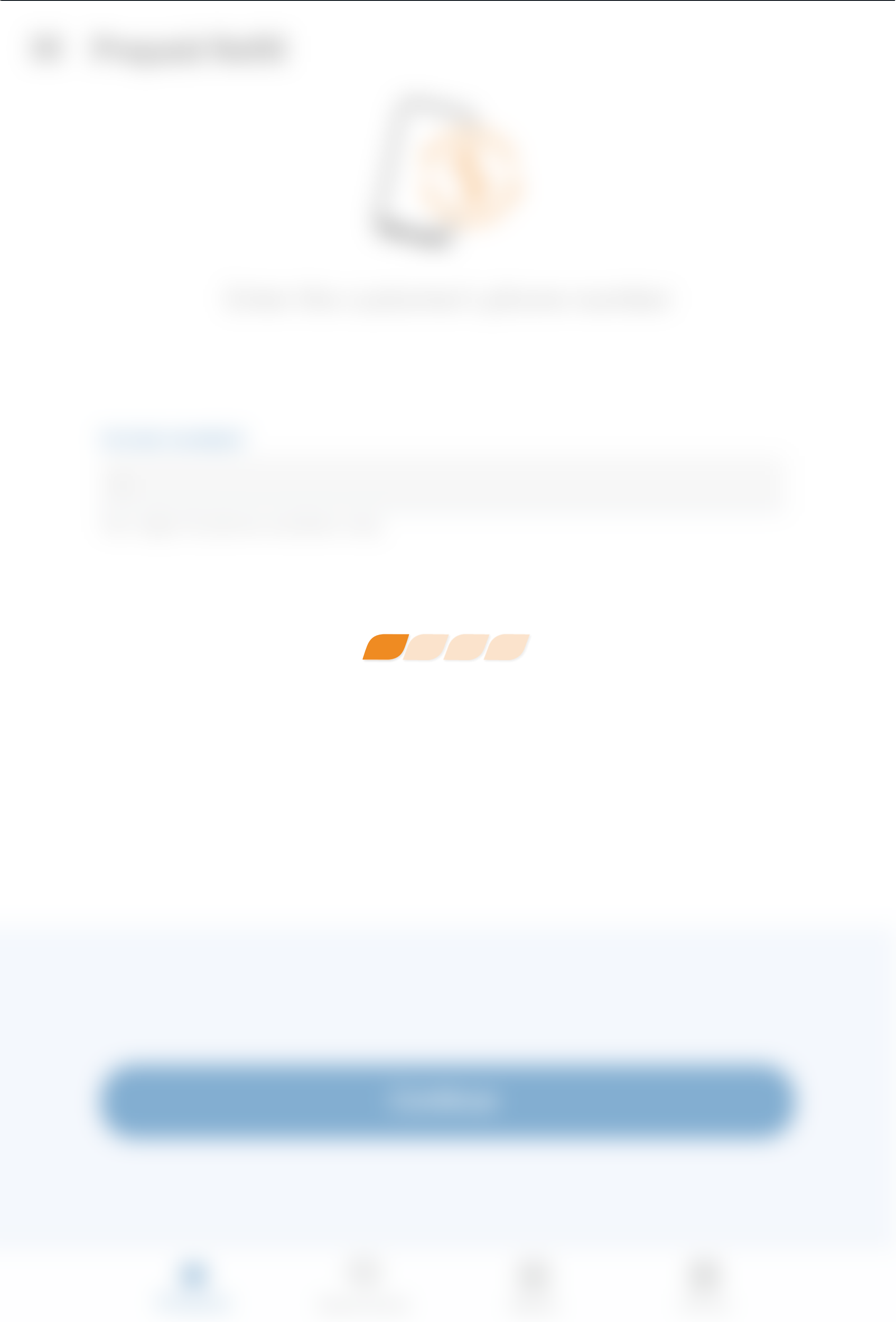
NOT10
WIRELESS



horizon[®]

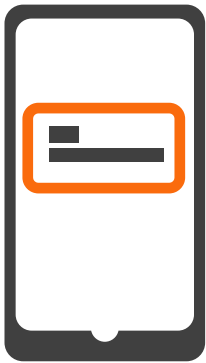


TALKTIME



☰

Circle Mobile Refill



Phone

(555) 555-5555

\$10

\$40 Unlimited Talk & Text

4GB 4GLTE

30 Days

Unlimited Talk

Unlimited Text

4GB 4G LTE, then

Unlimited 2G

Select Plan

\$15

\$40 Unlimited Talk & Text

4GB 4GLTE

30 Days

Unlimited Talk

Unlimited Text

4GB 4G LTE, then

Unlimited 2G

Select Plan

\$50

\$40 Unlimited Talk & Text

4GB 4GLTE

30 Days

Unlimited Talk

Unlimited Text

4GB 4G LTE, then

Unlimited 2G

Select Plan

\$60

\$40 Unlimited Talk & Text

4GB 4GLTE

30 Days

Unlimited Talk

Unlimited Text

4GB 4G LTE, then

Unlimited 2G

Select Plan

☰

Refill Summary



Confirm customer's phone number and plan choice

Phone

(555) 555-5555

Carrier

Circle Mobile

Plan

\$40 Unlimited Talk & Text 4GB 4GLTE

Collect customer payment now!

Secure Checkout

Enter PIN for user 'Douglas'

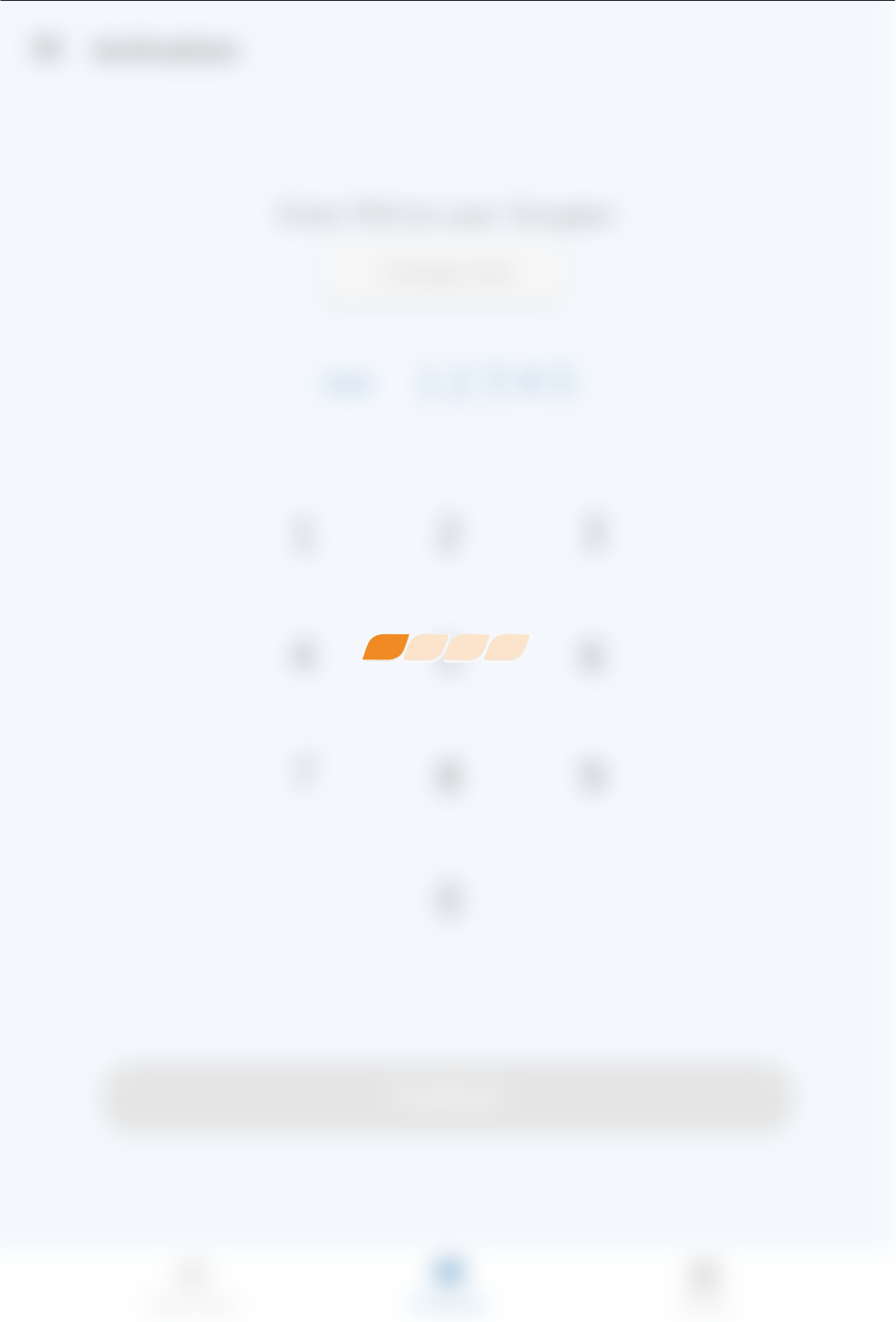
Change User

clear

12345

1	2	3
4	5	6
7	8	9
0		

Continue



CUSTOMER RECEIPT

MERCHANT RECEIPT

Order #654654987987

Transaction Successful

09/19/2019 10:01

Product

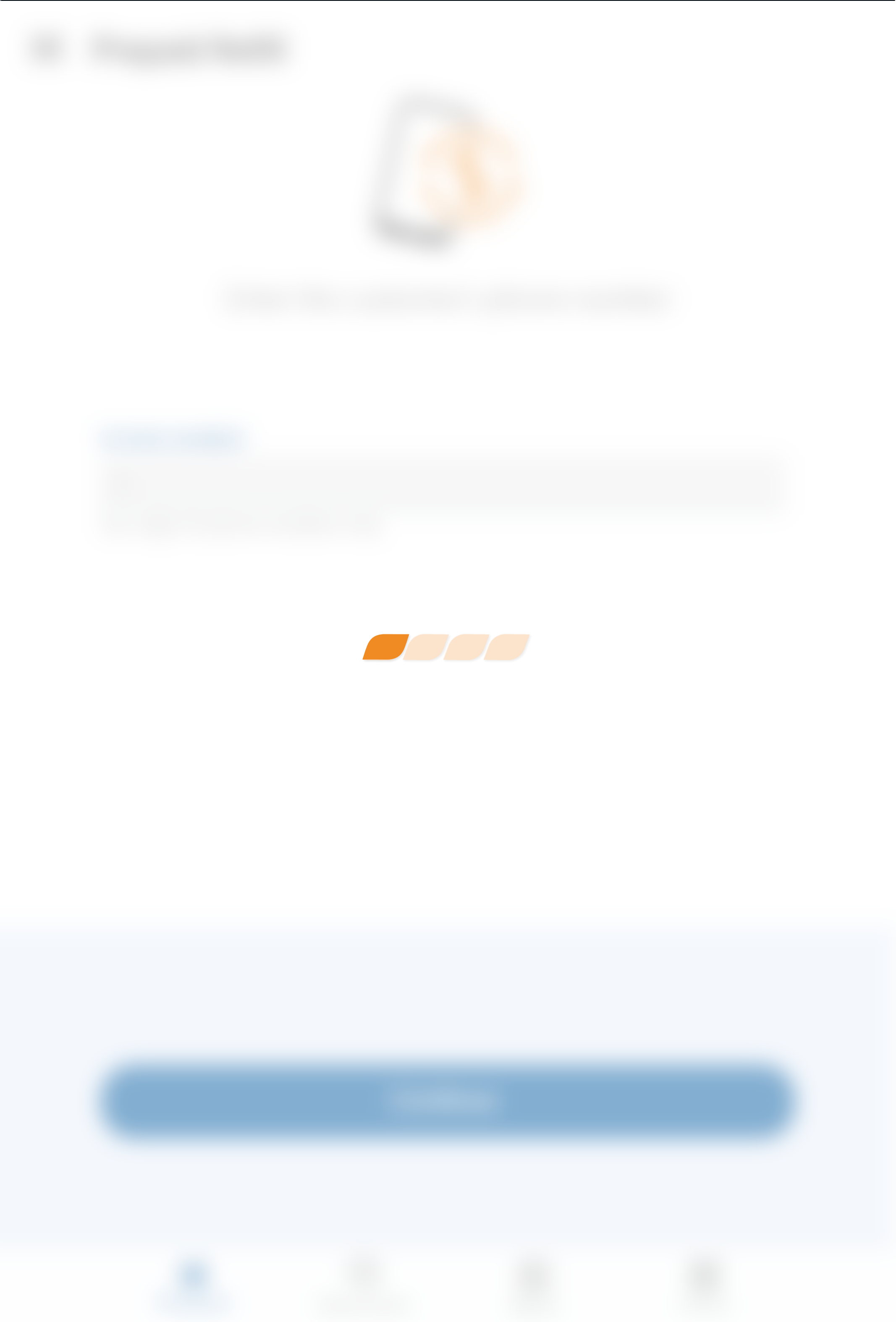
Circle Mobile \$40 Refill

Refill (Top-Up) Flows

Balance Returned Case

From phone lookup - matches a return for "balance due" on certain carriers.

Carrier and plan selection are skipped (already known).
Returned amount will be prefilled and may be editable.



☰

Horizon Wireless Refill

\$170

Account balance due [edit](#)

1

2

3

4

5

6

7

8

9

0

Continue

☰

Refill Summary



Confirm customer's phone number and plan choice

Phone

(555) 555-5555

Carrier

{Domestic Carrier}

Plan

Custom Refill Amount: \$45

Collect customer payment now!

Secure Checkout

Enter PIN for user 'Douglas'

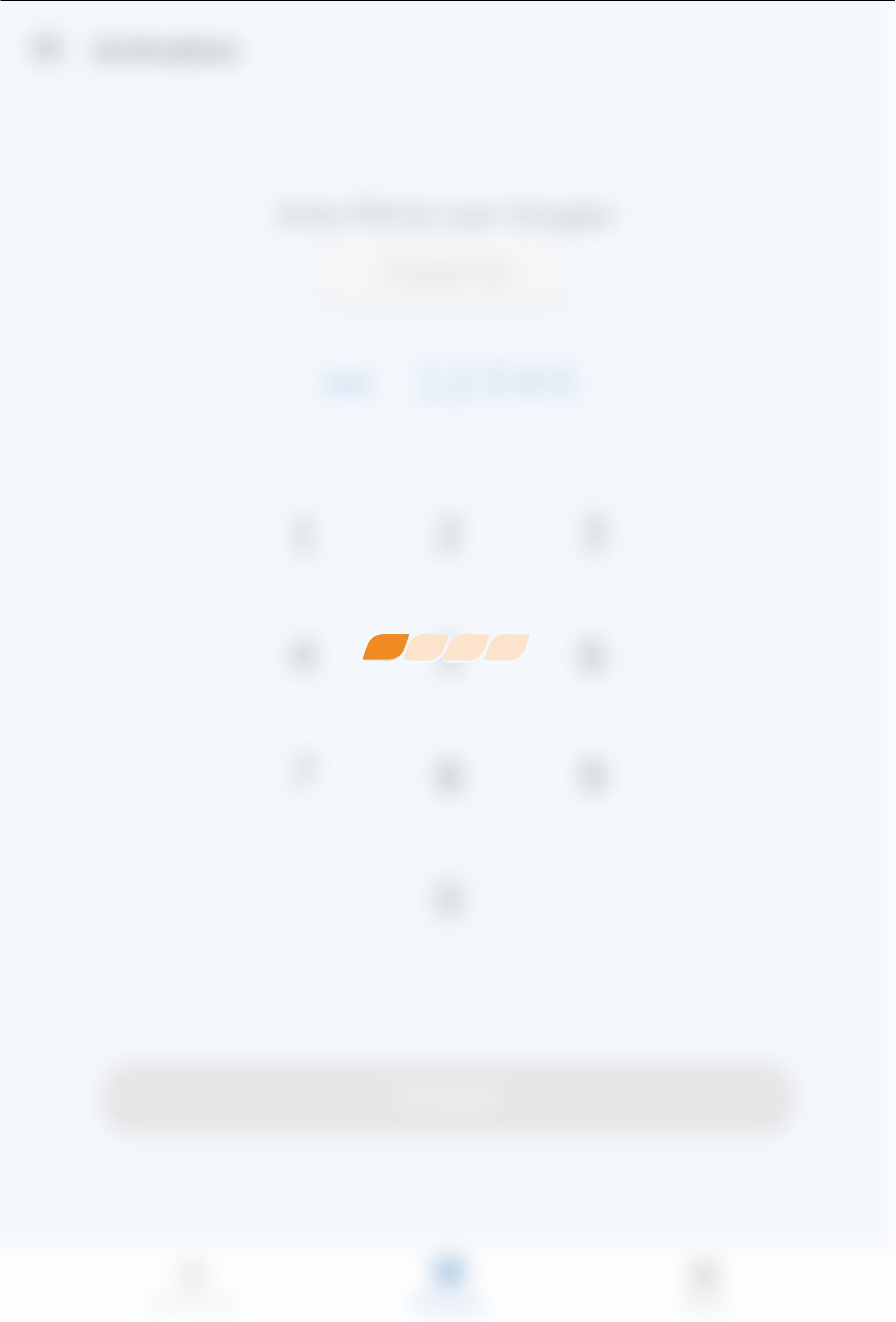
Change User

clear

12345

1	2	3
4	5	6
7	8	9
0		

Continue



CUSTOMER RECEIPT

MERCHANT RECEIPT

Order #654654987987

Transaction Successful

09/19/2019 10:01

Product

{Domestic Carrier} refill Any Amount \$170

Refill (Top-Up) Flows

Family Plan Case

From phone lookup - matches a return for "Family Plan".

Carrier and plan selection are skipped (already known).
Lines on the account will be shown under "Active" or "Inactive" as returned.

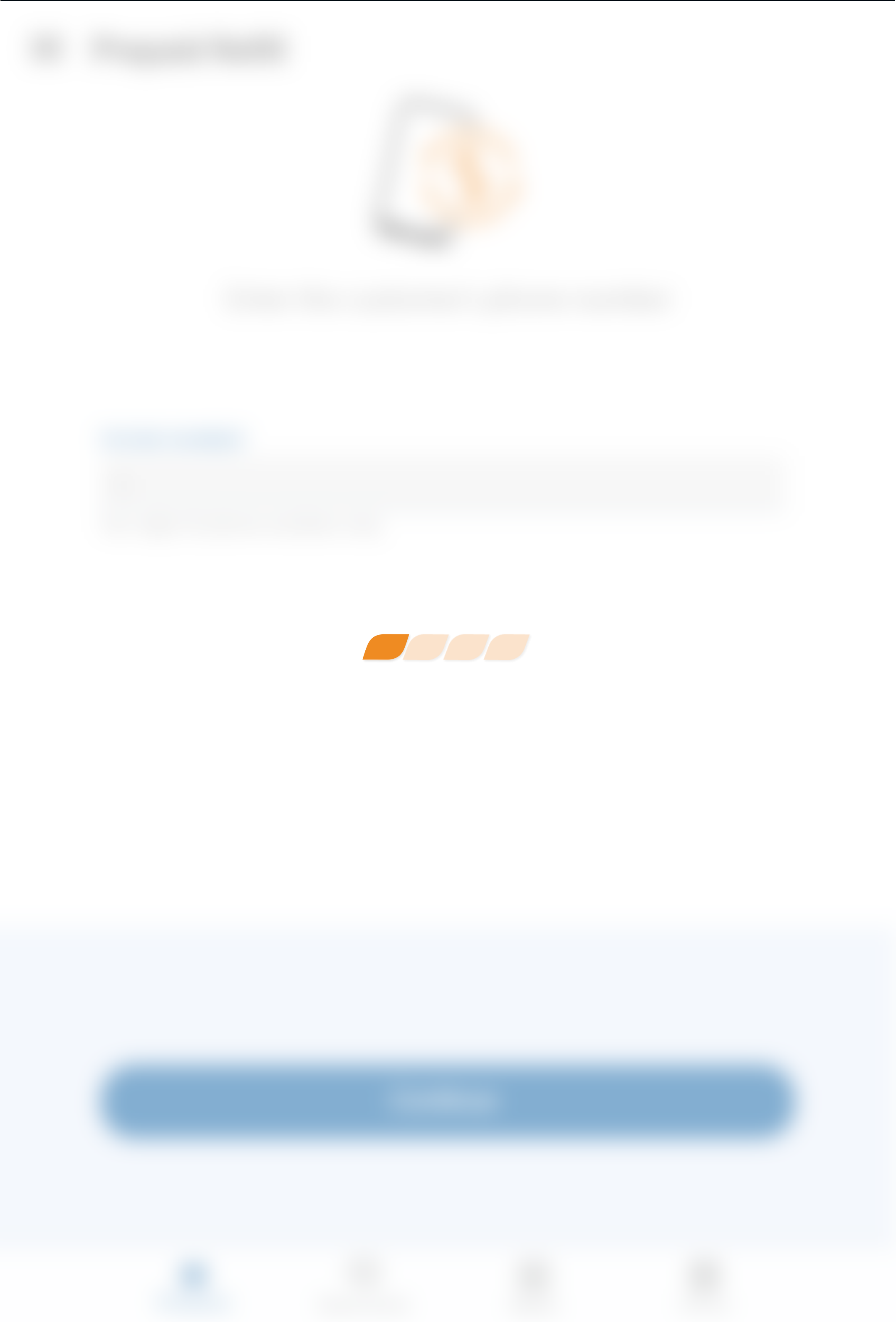
BOTH active and inactive lines may be viewed and modified.

EITHER active lines OR inactive lines may be checked out; Checkout will only be applied to the current view (Active or Inactive).

All Active lines are included for active refills and cannot be included/excluded independently. Any/all Inactive lines may be selected for reactivation refills.

Plan can be changed on any line, active or inactive.

Full 10-digit phone number is required to change a plan or include an inactive line in reactivation refills. Only the initial lookup Phone# has the full 10-digit number already filled.



☰

Circle Mobile Refill

Select lines to reactivate

\$40

Amount to reactivate selected lines

ACTIVE LINE REFILL

INACTIVE LINES

1

555-555-5555

Circle Mobile \$40 Unlimited Talk & Text 4GB
4GLTE



Change Plan

2

--1234

Circle Mobile \$40 Unlimited Talk & Text 4GB
4GLTE



Change Plan

3

--1234

Circle Mobile \$40 Unlimited Talk & Text 4GB
4GLTE



Change Plan

4

--1234

Circle Mobile \$40 Unlimited Talk & Text 4GB
4GLTE



Change Plan

☰

Circle Mobile Refill

Select lines to reactivate

\$40

Amount to reactivate selected lines

ACTIVE LINE REFILL

INACTIVE LINES

1

555-555-5555

Circle

4GB



Change Plan

2

Circle

4GB



Change Plan

3

--1234

Circle Mobile \$40 Unlimited Talk & Text 4GB
4GLTE



Change Plan

4

--1234

Circle Mobile \$40 Unlimited Talk & Text 4GB
4GLTE



Change Plan

Phone Number Required

Please provide the full 10-digit phone number to modify this line.

PHONE NUMBER

--1234

CANCEL

OK

Products

Recent Activity

Reports

Settings

☰

Circle Mobile Refill

Amount Updated

\$ 65

Amount to reactivate selected lines

ACTIVE LINE REFILL

INACTIVE LINES

1

555-555-5555

Circle Mobile \$40 Unlimited Talk & Text 4GB
4GLTE



Change Plan

2

555-123-1234

Circle Mobile \$40 Unlimited Talk & Text 4GB
4GLTE



Change Plan

3

--1234

Circle Mobile \$40 Unlimited Talk & Text 4GB
4GLTE



Change Plan

4

--1234

Circle Mobile \$40 Unlimited Talk & Text 4GB
4GLTE



Change Plan

☰

Circle Mobile Refill

\$ 90

Amount to refill active lines

ACTIVE LINE REFILL

INACTIVE LINES

1

555-555-5555

Circle Mobile \$40 Unlimited Talk & Text 4GB
4GLTE

[Change Plan](#)

2

--5555

Circle Mobile \$60 Unlimited Talk & Text 4GB
4GLTE

[Change Plan](#)

3

--5555

Circle Mobile \$40 Unlimited Talk & Text 4GB
4GLTE

[Change Plan](#)

Secure Checkout

☰

Circle Mobile Refill

\$ 90

Amount to refill active lines

ACTIVE LINE REFILL

INACTIVE LINES

1	555-555-5555	Circle Mobile \$40 Unlimited Talk & Text 4GB 4GLTE	Change Plan
2	555-555-5555	Circle Mobile \$40 Unlimited Talk & Text 4GB 4GLTE	Change Plan
3	555-555-5555	Circle Mobile \$40 Unlimited Talk & Text 4GB 4GLTE	Change Plan

Change Plan

Please provide the full 10-digit phone number to modify this line.

PHONE NUMBER

***-**-1234

CANCEL

OK

Secure Checkout

☰

Circle Mobile Refill

Amount Updated

\$ 85

Amount to refill active lines

ACTIVE LINE REFILL

INACTIVE LINES

1

555-555-5555

Circle Mobile \$40 Unlimited Talk & Text 4GB
4GLTE

Change Plan

2

555-555-5555

Circle Mobile \$20 Unlimited Talk & Text 4GB
4GLTE

Change Plan

3

555-555-5555

Circle Mobile \$40 Unlimited Talk & Text 4GB
4GLTE

Change Plan

Secure Checkout

Enter PIN for user 'Douglas'

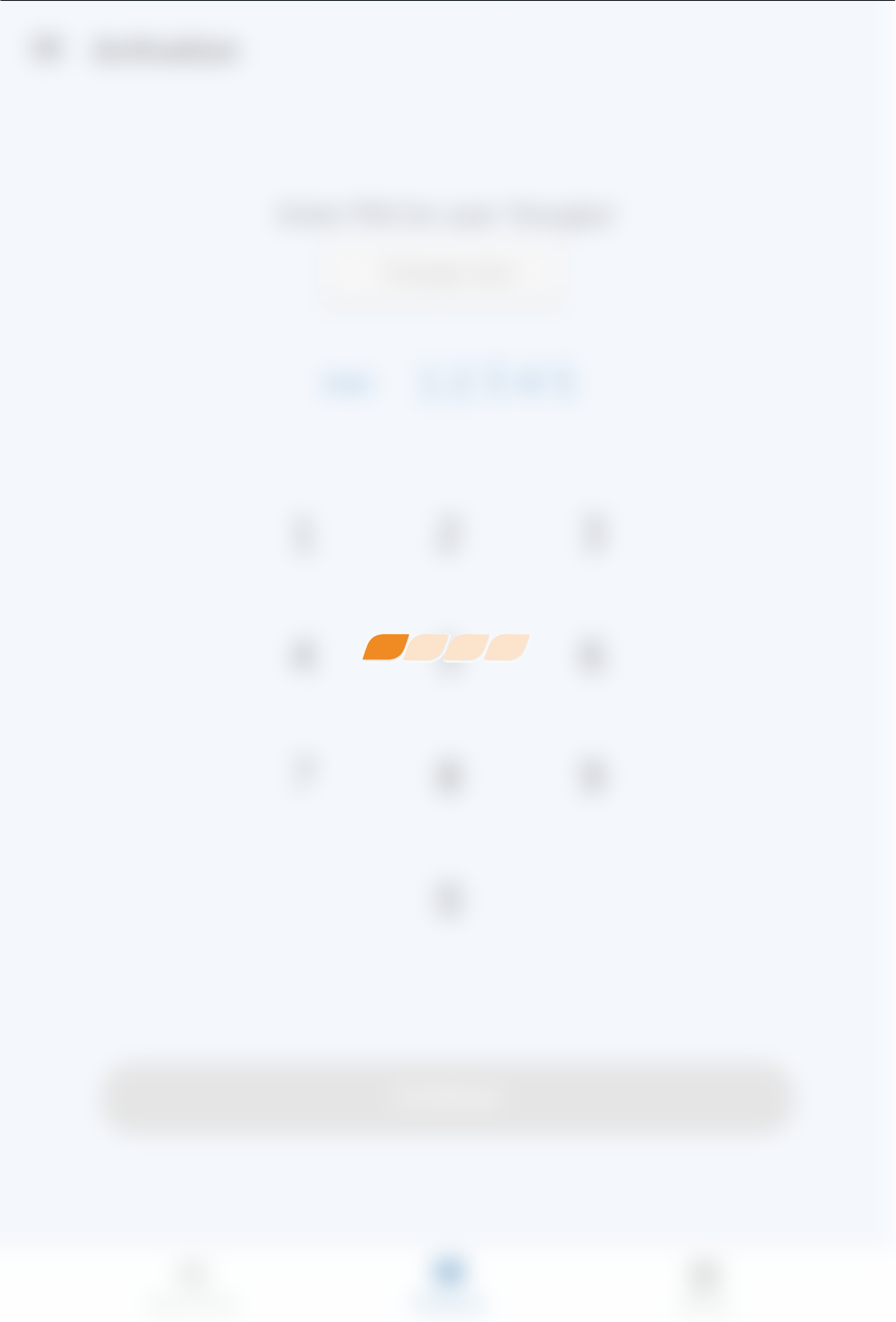
Change User

clear

12345

1	2	3
4	5	6
7	8	9
0		

Continue



CUSTOMER RECEIPT

MERCHANT RECEIPT

Order #654654987987

Transaction Successful

09/19/2019 10:01

Product

Circle Mobile \$40 Refill

Refill (Top-Up) Flows

Domestic Error Case - Int'l Number

☰

Prepaid Refill



- US CARRIERS
- LONG-DISTANCE
- INTERNATIONAL REFILL

Enter the customer's phone number

PHONE NUMBER

|

10-Digit US numbers only

Continue

☰

Prepaid Refill



- US CARRIERS
- LONG-DISTANCE
- INTERNATIONAL REFILL

Enter the customer's phone number

PHONE NUMBER

|

10-Digit U

International Phone Number

The phone number "*-****-*****" does not look like a US number. Use "International Refill" to add funds to an international number.

OK

Continue

Refill (Top-Up) Flows

Long-Distance Refills

Phone Number entry - Long-Distance selected and no
special cases matched
Proceeds to carrier and plan selection.

☰

Prepaid Refill



- US CARRIERS
- LONG-DISTANCE
- INTERNATIONAL REFILL

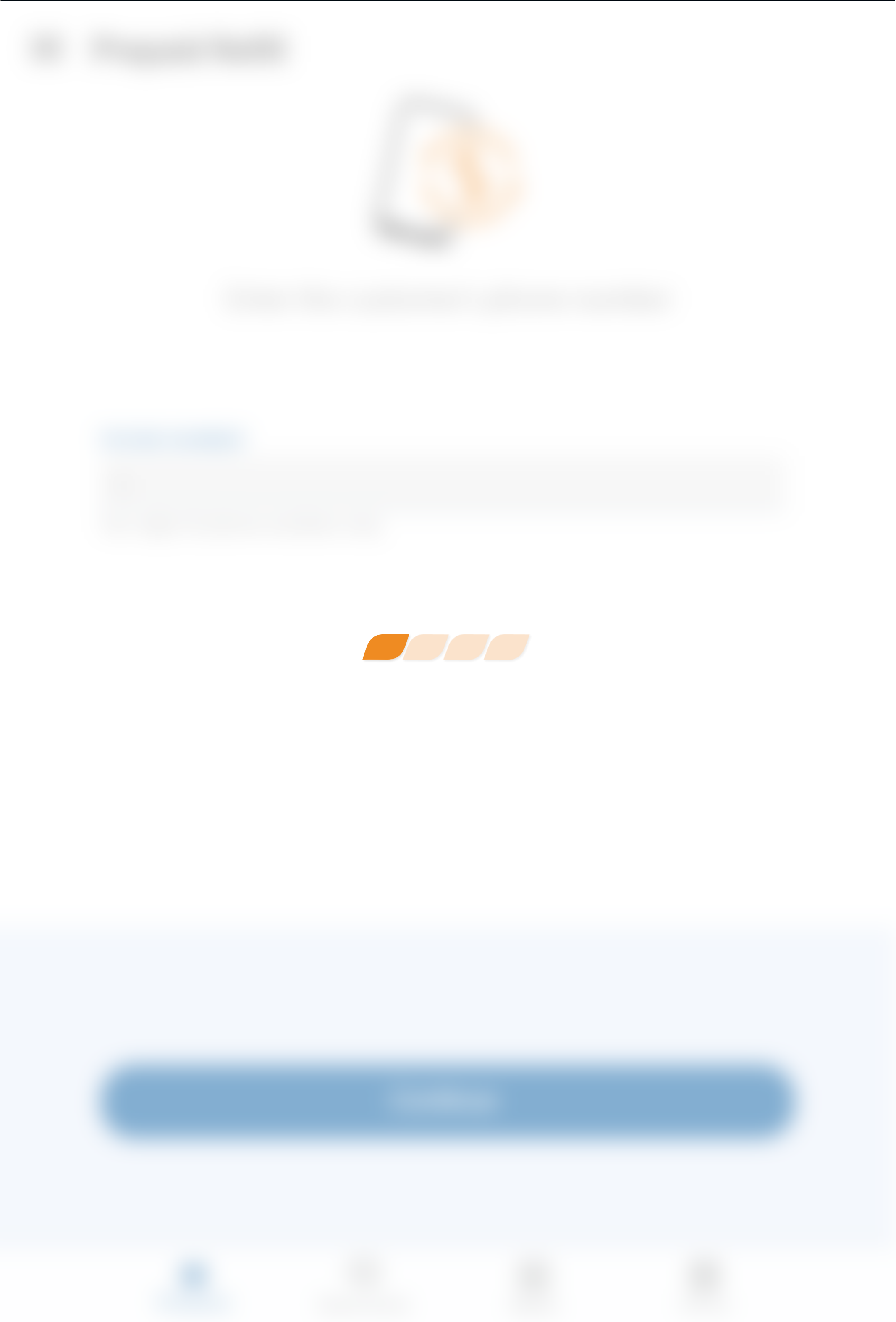
Enter the customer's phone number

PHONE NUMBER

|

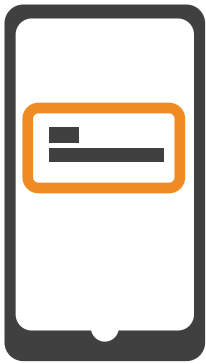
10-Digit US numbers only

Continue



☰

Select Long-Distance Refill Carrier



Phone

(555) 555-5555



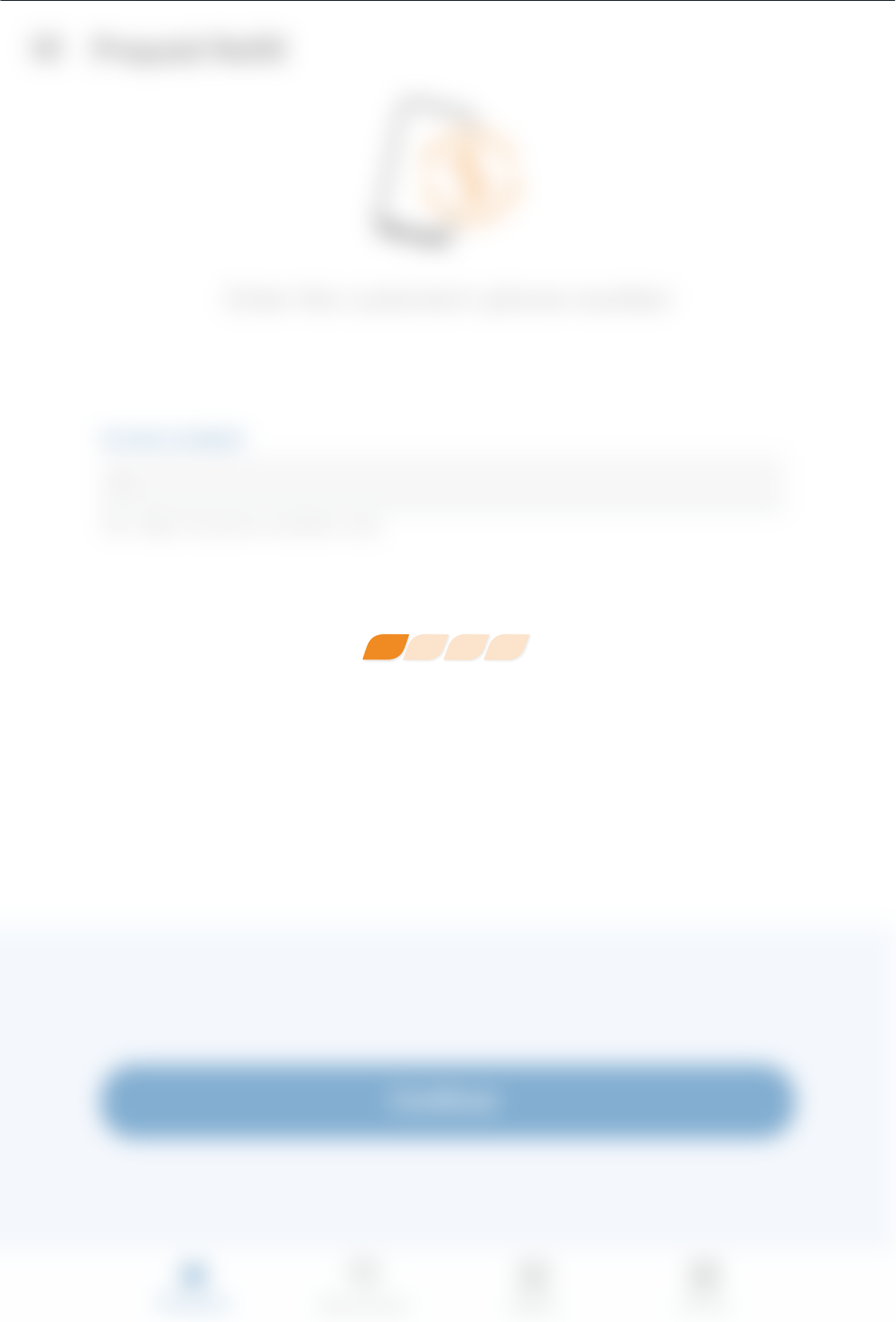
Circle Mobile



SQUARE WIRELESS

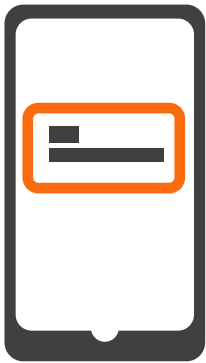


TriWi



☰

{Long-Distance Carrier} Refill



Phone

(555) 555-5555

\$10

\$40 Unlimited Talk & Text
4GB 4GLTE

30 Days
Unlimited Talk
Unlimited Text
4GB 4G LTE, then
Unlimited 2G

Select Plan

\$15

\$40 Unlimited Talk & Text
4GB 4GLTE

30 Days
Unlimited Talk
Unlimited Text
4GB 4G LTE, then
Unlimited 2G

Select Plan

\$50

\$40 Unlimited Talk & Text
4GB 4GLTE

30 Days
Unlimited Talk
Unlimited Text
4GB 4G LTE, then
Unlimited 2G

Select Plan

\$60

\$40 Unlimited Talk & Text
4GB 4GLTE

30 Days
Unlimited Talk
Unlimited Text
4GB 4G LTE, then
Unlimited 2G

Select Plan

☰

{Long-Distance Carrier} Refill

Enter the amount

\$0

Enter refill amount

1

2

3

4

5

6

7

8

9

0

Continue

☰

{Long-Distance Carrier} Refill

Enter the amount

\$45

Enter refill amount

1

2

3

4

5

6

7

8

9

0

Continue

☰

Refill Summary



Confirm customer's phone number and plan choice

Phone

(555) 555-5555

Carrier

{Long-Distance Carrier}

Plan

Custom Refill Amount: \$45

Collect customer payment now!

Secure Checkout

Enter PIN for user 'Douglas'

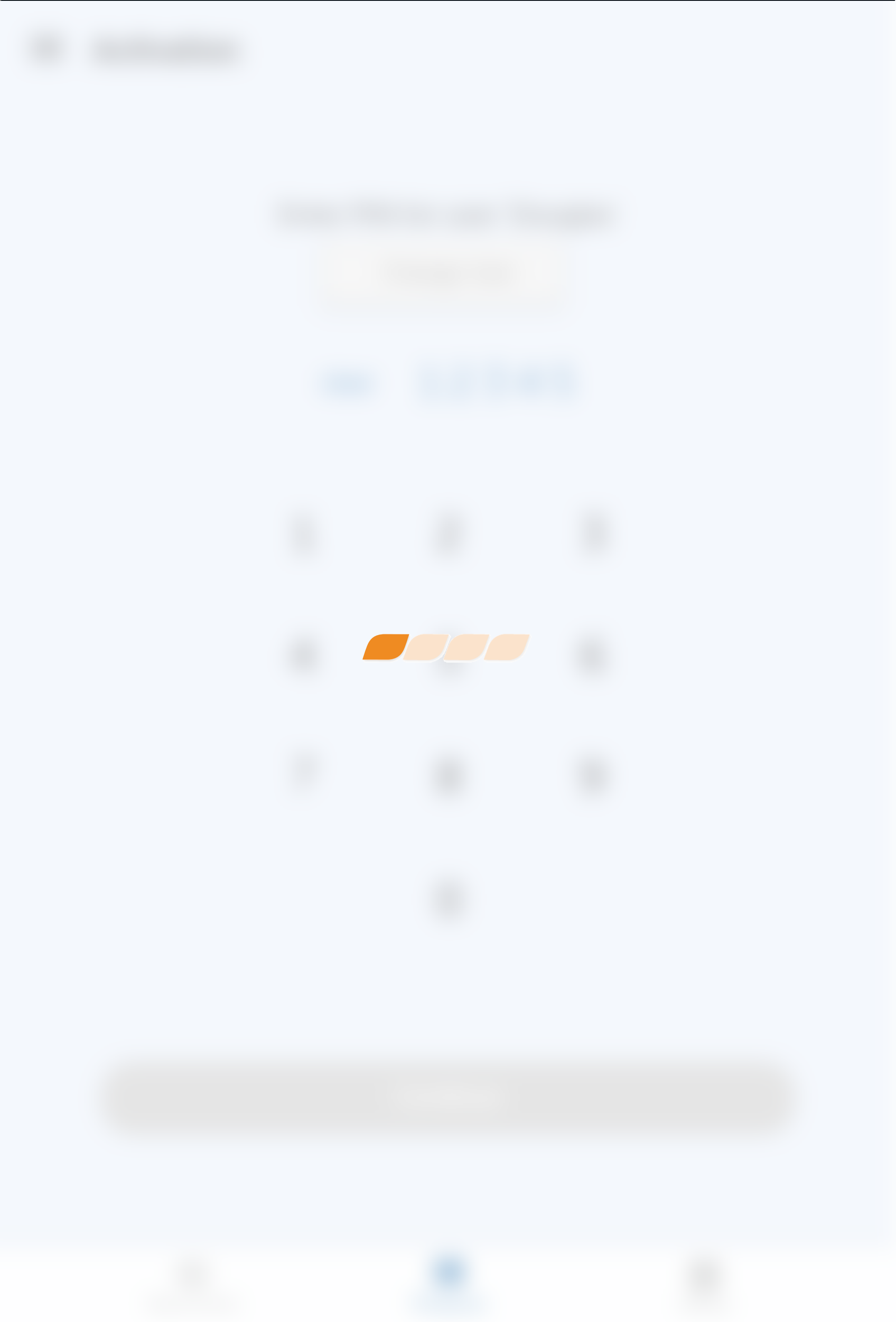
Change User

clear

12345

1	2	3
4	5	6
7	8	9
0		

Continue



CUSTOMER RECEIPT

MERCHANT RECEIPT

Order #654654987987

Transaction Successful

09/19/2019 10:01

Product

{Long-Distance Carrier} Any Amount Refill \$45

Amazon Cash Flows

Phone Number Case

From Products, Amazon Cash Selected.

From Phone Lookup + phone confirmation submitted;
Amazon account found, proceed to amount entry.



Phone Activation

Start service for a phone

Start



Prepaid Refill

Pay bills and top-up service

Start



Amazon Cash

Add amazon account credit

Start



Enter the customer's phone number

Or scan an Amazon Cash Barcode

PHONE NUMBER

|

Ten-digit US phone numbers only

Continue



Enter the customer's phone number

Or scan an Amazon Cash Barcode

PHONE NUMBER

|

Ten-digit US phone number

Confirm Phone Number

PHONE NUMBER

***-**-1234

CANCEL

OK

Continue

Enter the amount

clear

\$0

Amazon account credit amount

\$25\$50\$100

123

456

789

0

Continue

clear

\$50

Amazon account credit amount

\$25\$50\$100

1234567890

Continue

☰

Amazon Cash Summary



Confirm customer's phone number and amount

Phone

(555) 555-5555

Product

Amazon Cash

Amount

\$50

Collect customer payment now!

Secure Checkout

Enter PIN for user 'Douglas'

Change User

clear

12345

1

2

3

4

5

6

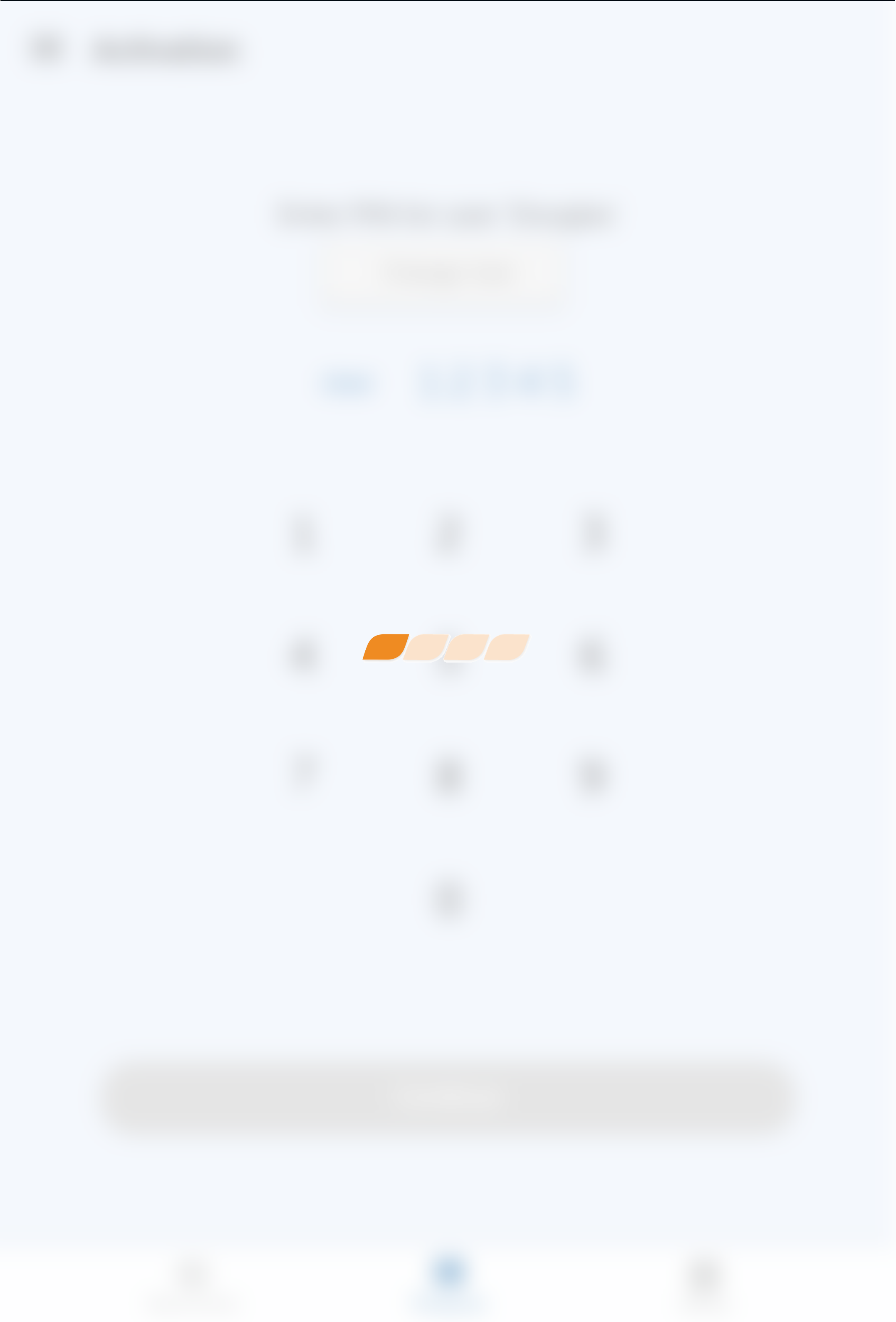
7

8

9

0

Continue



CUSTOMER RECEIPT

MERCHANT RECEIPT

Order #654654987987

Transaction Successful

09/19/2019 10:01

Product

Amazon Cash \$50

Amazon Cash Flows

Partial Success Code Case

From Products, Amazon Cash Selected.

From Phone Lookup + phone confirmation submitted.
No amazon account found. Display Claim Code dialog.
If accepted, proceed to amount entry.

Display Claim Code on receipt.



Enter the customer's phone number

Or scan an Amazon Cash Barcode

PHONE NUMBER

|

Ten-digit

Account Not Found

We did not find an Amazon account for that number. Would you like to continue with a claim code?

CANCELOK

Continue

Enter the amount

clear

\$0

Amazon account credit amount

\$25

\$50

\$100

123

456

789

0

Continue

clear

\$50

Amazon account credit amount

\$25

\$50

\$100

123

456

789

0

Continue

☰

Amazon Cash Summary



Confirm customer's phone number and amount

Phone

(555) 555-5555

Product

Amazon Cash

Amount

\$50

Collect customer payment now!

Secure Checkout

Enter PIN for user 'Douglas'

Change User

clear

12345

1

2

3

4

5

6

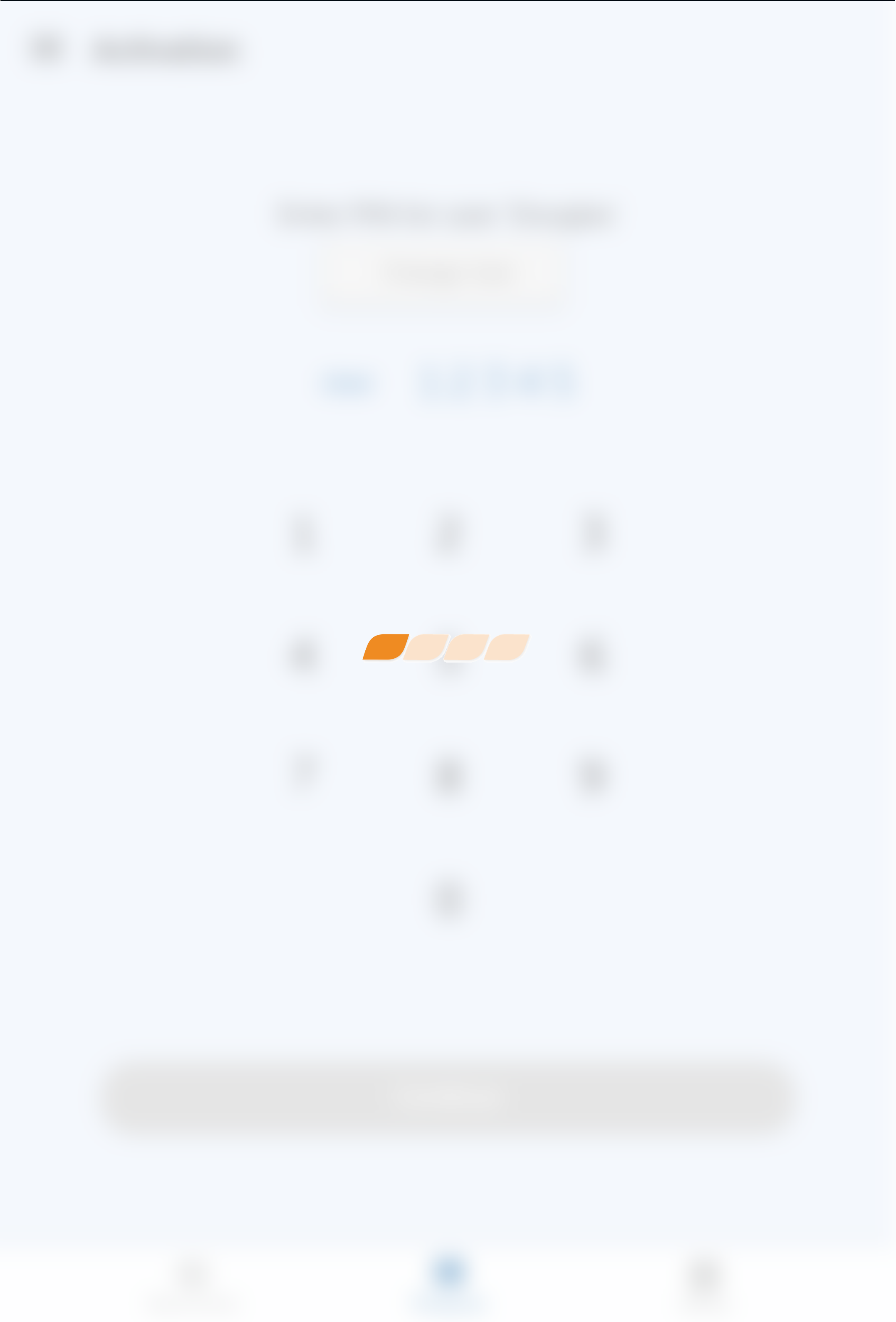
7

8

9

0

Continue



CUSTOMER RECEIPT

MERCHANT RECEIPT

Order #654654987987

Transaction Successful

09/19/2019 10:01

Product

Amazon Cash \$50

CUSTOMER RECEIPT

MERCHANT RECEIPT

Order #654654987987

Transaction Successful

09/19/2019 10:01

Product

Amazon Cash \$50

Claim Code

23466642654745745990000004

Activation Flows

PhoneKit Case

From Products, Activation Selected.

At Device Lookup - keyboard entry or camera capture +
field fill accepted.

From Device Lookup proceed to Device Info.



Phone Activation

Start service for a phone

Start



Prepaid Refill

Pay bills and top-up service

Start



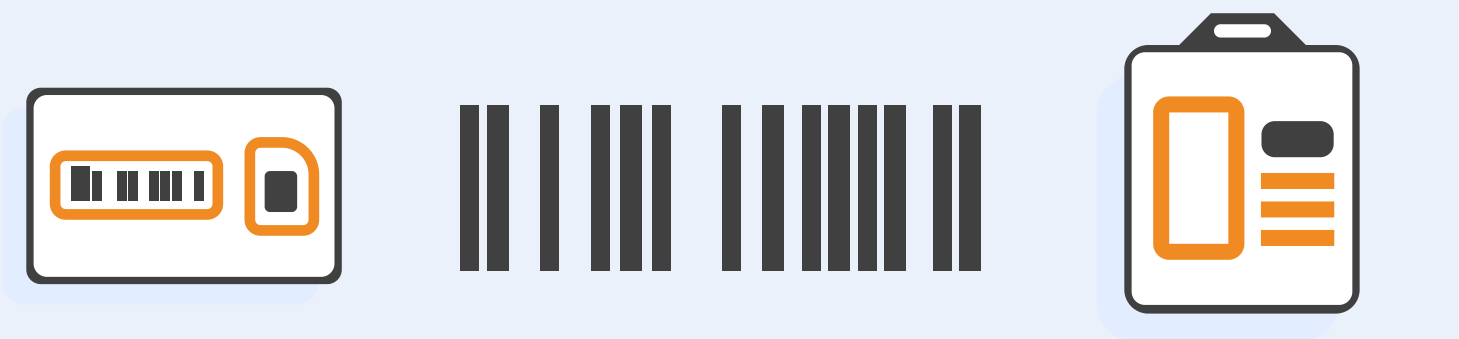
Amazon Cash

Add amazon account credit

Start

☰

Activation



Enter the customer's SIM Card Number or the Box Code on a carrier-branded phone kit.

Device Serial Number

You can enter a SIM number or a Box Code.

Input a code with the camera

☰

Activation

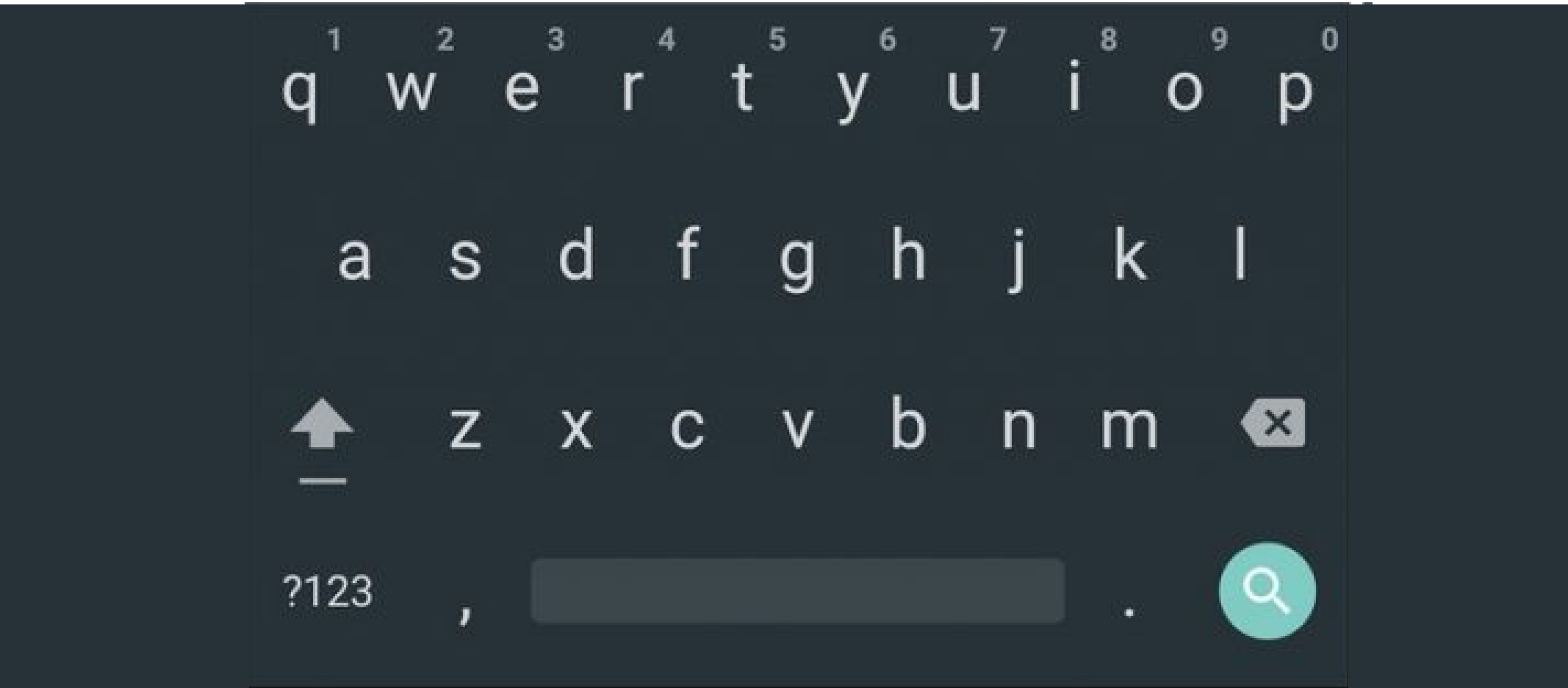


Enter the customer's SIM Card Number or the Box Code on a carrier-branded phone kit.

Device Serial Number

You can enter a SIM number or a Box Code.

Input a code with the camera



Camera Input

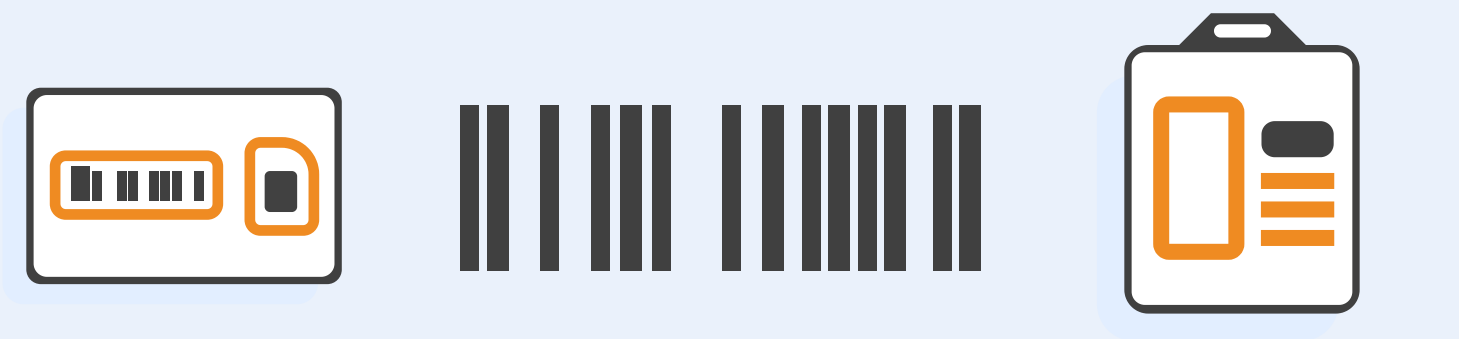
Line up the SIM barcode or phone box barcode



 Capture

☰

Activation



Enter the customer's SIM Card Number or the Box Code on a carrier-branded phone kit.

234985792038460239846

You can enter a SIM number or a Box Code.

Input a code with the camera



☰

Activation



Phone Kit

1234 5678 9012 3456 7890

Circle Mobile \$40 Unlimited Talk & Text 4GB 4GLTE

Change Plan

Activate Now

Activate at Home

☰

Activation



Phone Kit

1234 5678 9012 3456 7890

KEEP PHONE NUMBER

NEW NUMBER

Phone Number to Transfer

Current Carrier

ATT&T ▼

Port-In Address

Port-In ZIP

Accountholder First Name

Accountholder Last Name

Callback Phone Number

Email

Continue

☰

Activation



Phone Kit

1234 5678 9012 3456 7890

KEEP PHONE NUMBER

NEW NUMBER

ZIP Code for New Number

The carrier will select a new phone number in the appropriate area code.

Continue

☰

Activation Summary



Confirm customer's carrier and plan choice

Phone	New number will be assigned
Carrier	Circle Mobile
Plan	\$40 Unlimited Talk & Text 4GB 4GLTE

Collect customer payment now!

Secure Checkout

Enter PIN for user 'Douglas'

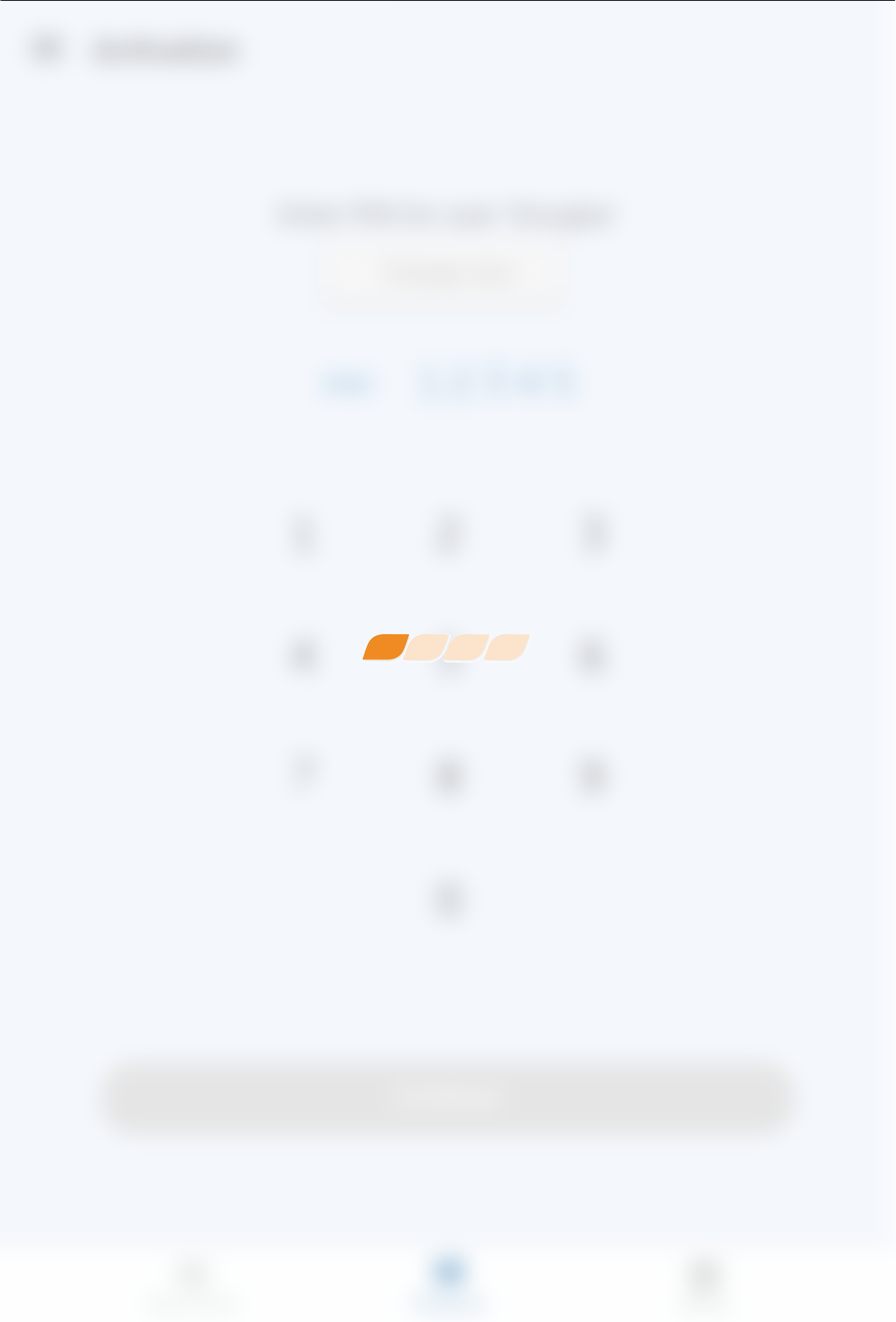
Change User

clear

12345

1	2	3
4	5	6
7	8	9
0		

Continue



Order #654654987987

Transaction Successful

09/19/2019 10:01

Product

Circle Mobile Activation \$40 Unlimited Talk & Text 4GB 4GLTE

Activation Flows

BYOD SIM Case

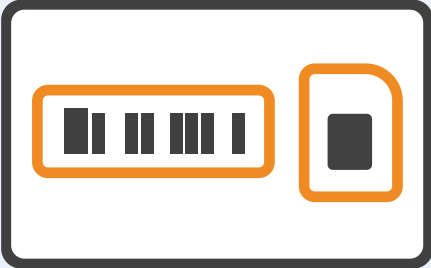
From Products, Activation Selected.

At Device Lookup - keyboard entry or camera capture +
field fill accepted.

From Device Lookup proceed to Device Info.

☰

Activation



SIM

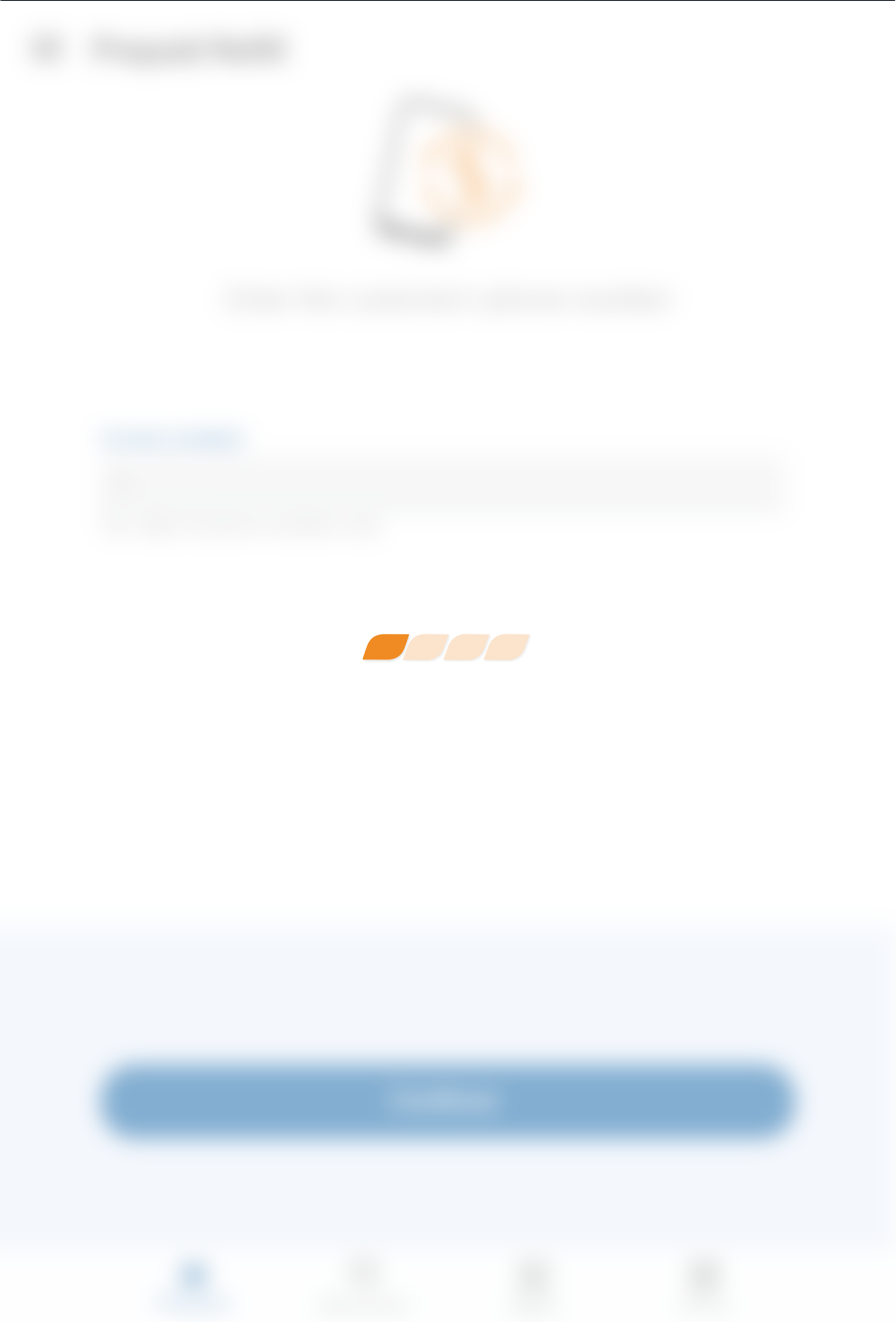
1234 5678 9012 3456 7890

No Plan

Select Plan

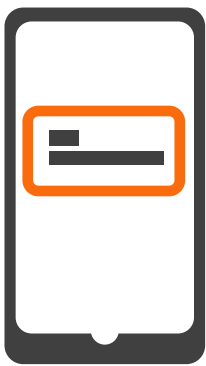
Activate Now

Activate at Home



☰

Select Refill Carrier



Phone

(555) 555-5555



Circle Mobile



SQUARE WIRELESS



TriWi

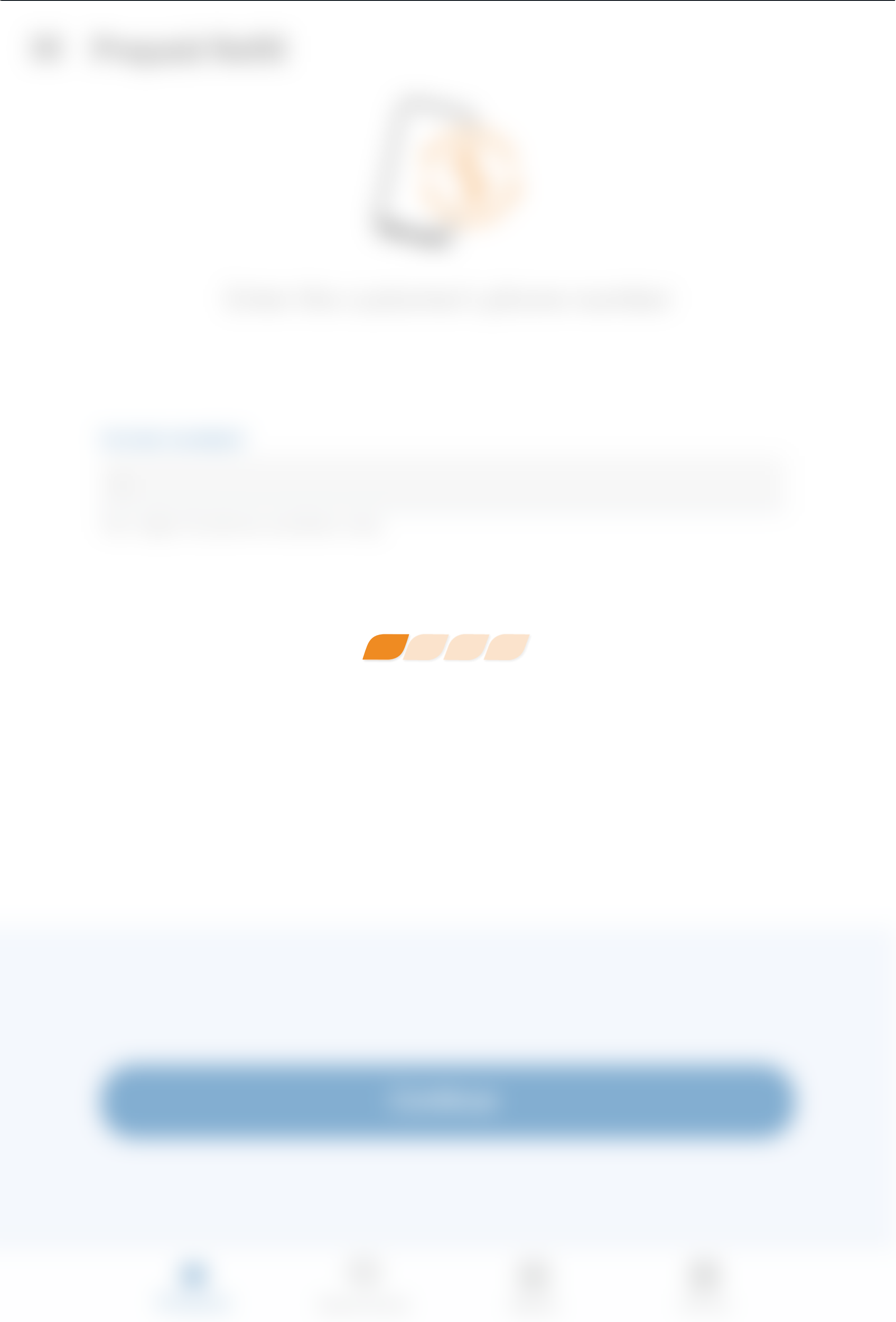
NOT10
WIRELESS



horizon[®]

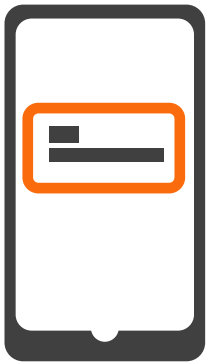


TALKTIME



☰

Circle Mobile Refill



Phone

(555) 555-5555

\$10

\$40 Unlimited Talk & Text

4GB 4GLTE

30 Days

Unlimited Talk

Unlimited Text

4GB 4G LTE, then

Unlimited 2G

Select Plan

\$15

\$40 Unlimited Talk & Text

4GB 4GLTE

30 Days

Unlimited Talk

Unlimited Text

4GB 4G LTE, then

Unlimited 2G

Select Plan

\$50

\$40 Unlimited Talk & Text

4GB 4GLTE

30 Days

Unlimited Talk

Unlimited Text

4GB 4G LTE, then

Unlimited 2G

Select Plan

\$60

\$40 Unlimited Talk & Text

4GB 4GLTE

30 Days

Unlimited Talk

Unlimited Text

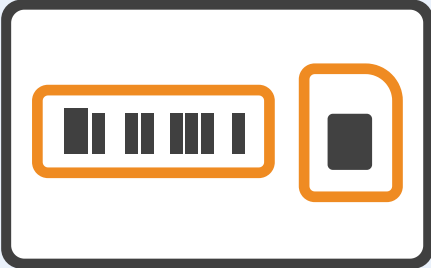
4GB 4G LTE, then

Unlimited 2G

Select Plan

☰

Activation



SIM

1234 5678 9012 3456 7890

Circle Mobile \$60 Unlimited Data
Unlimited Talk Text

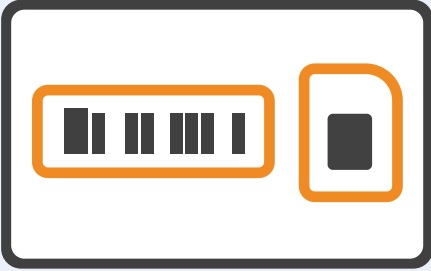
Select Plan

Activate Now

Activate at Home

☰

Activation



SIM

1234 5678 9012 3456 7890

KEEP PHONE NUMBER

NEW NUMBER

Phone Number to Transfer

Current Carrier

ATT&T ▼

Port-In Address

Port-In ZIP

Accountholder First Name

Accountholder Last Name

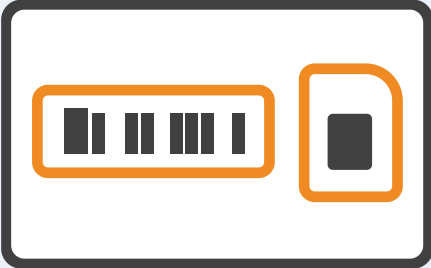
Callback Phone Number

Email

Continue

☰

Activation



SIM

1234 5678 9012 3456 7890

KEEP PHONE NUMBER

NEW NUMBER

ZIP Code for New Number

The carrier will select a new phone number in the appropriate area code.

Continue

☰

Activation Summary



Confirm customer's carrier and plan choice

- Phone

New number will be assigned
- Carrier

Circle Mobile
- Plan

\$40 Unlimited Talk & Text 4GB 4GLTE

Collect customer payment now!

Secure Checkout

Enter PIN for user 'Douglas'

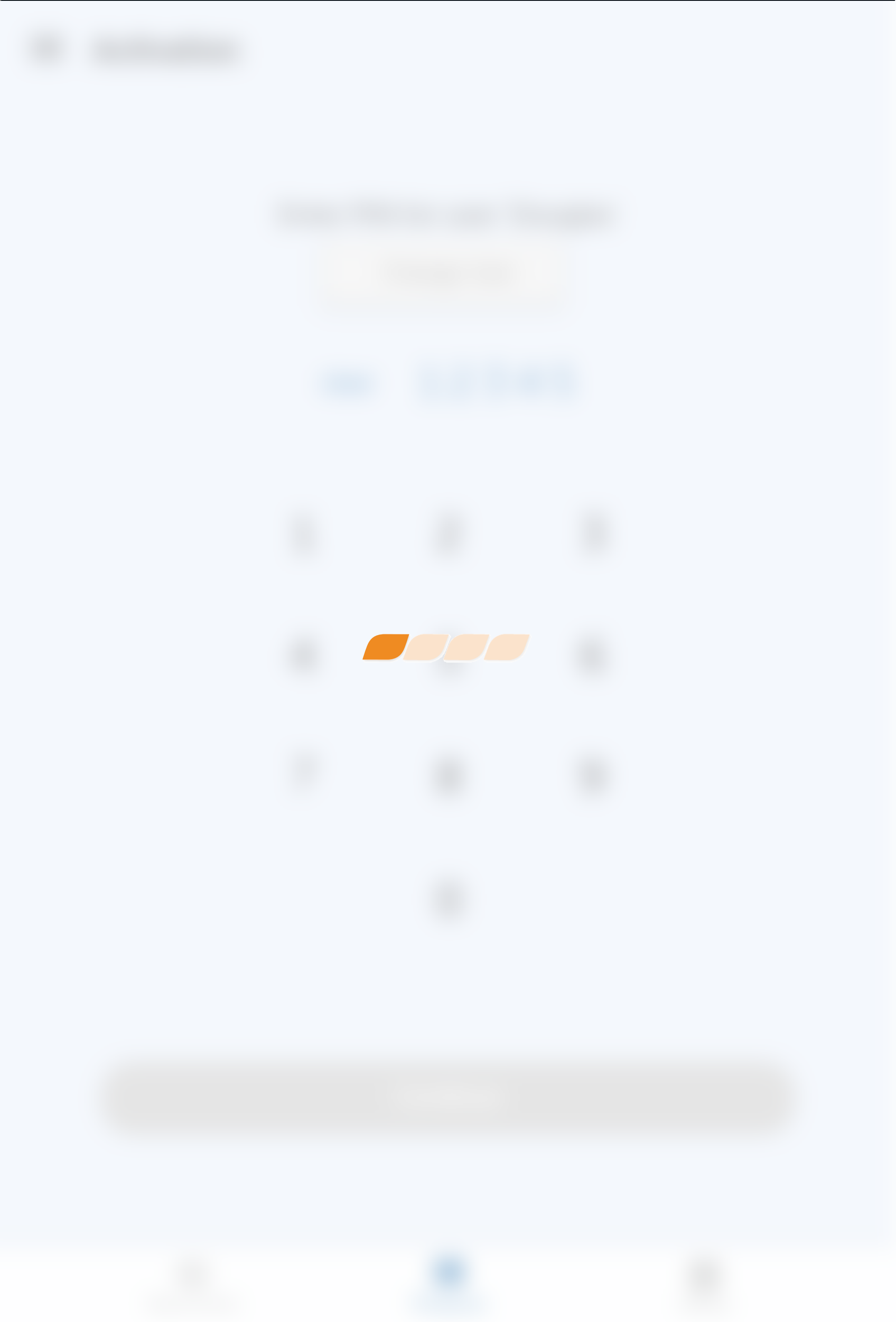
Change User

clear

12345

1	2	3
4	5	6
7	8	9
0		

Continue



Order #654654987987

Transaction Successful

09/19/2019 10:01

Product

Circle Mobile Activation \$60 Unlimited Data Unlimited Talk & Text 4GB 4GLTE

Secured Views

PIN Entry and User Credential Cases

From main nav selection > Reports, Recent, or Settings
OR

From sidebar "Manage Users" selection or "Refill
balance" selection

PIN entry version and User credential version provided.

☰

Secure Login

Enter PIN for user 'Douglas'

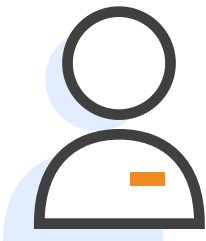
Change User

clear

12345

1	2	3
4	5	6
7	8	9
0		

Continue



VIDAPAY account
65236

Switch Users

- Hatem Manager >
- Maliya Clerk >
- Mamhoud Manager >
- Rianne Clerk >
- Serg Clerk >

'Douglas'

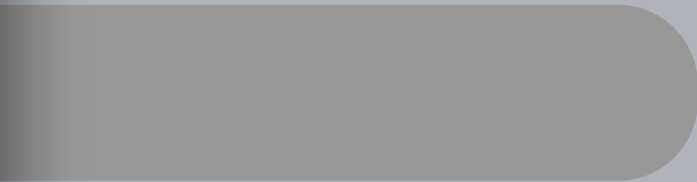
er

4 5

3

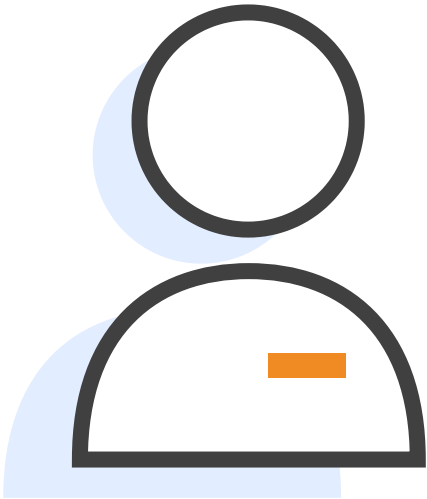
6

9



≡

Change User



AccountID
234574

Username

Password

Login

[Forgot your password?](#)

Reports

Postpaid Case

From main nav selection > Reports > PIN security

Display postpaid balance inquiries.



Current Balance

\$345.58

Daily Limit (\$1000)

\$345.58 spent | \$645.42 remaining

Billing Period Limit (\$2000)

\$1271.63 spent | \$728.37 remaining



Current Invoice

End of Day summary for today. Does not update until 11:59PM.



Past Invoices

Summary of transactions in a selected time period



End of Day Report



Products



Recent Activity



Reports



Settings



End of Day summary for {PREVIOUS BILLING DATE}



Date Range Report

Summary of transactions in a selected time period



My Rates

View discounts for products



Current Balance

\$3.87

Daily Limit (\$1000)

\$748.22 spent | \$251.78 remaining

Billing Period Limit (\$2000)

\$1996.13 spent | \$3.87 remaining



Current Invoice

End of Day summary for today. Does not update until 11:59PM.



Past Invoices

Summary of transactions in a selected time period



End of Day Report



Products



Recent Activity



Reports



Settings



End of Day summary for {PREVIOUS BILLING DATE}



Date Range Report

Summary of transactions in a selected time period



My Rates

View discounts for products

Reports

Prepaid Case

From main nav selection > Reports > PIN security

Display Prepaid balance inquiries and the "balance Refill" link.



Current Balance

[Balance Refill](#)

\$0.58



Current Invoice

End of Day summary for today. Does not update until 11:59PM.



Past Invoices

Summary of transactions in a selected time period



End of Day Report

End of Day summary for today. Does not update until 11:59PM.



Previous Day Report

End of Day summary for {PREVIOUS BILLING DATE}



My Rates

View discounts for products



Current Balance

[Balance Refill](#)

\$1345.58



Current Invoice

End of Day summary for today. Does not update until 11:59PM.



Past Invoices

Summary of transactions in a selected time period



End of Day Report

End of Day summary for today. Does not update until 11:59PM.



Previous Day Report

End of Day summary for {PREVIOUS BILLING DATE}



My Rates

View discounts for products

Reports

Date Range Report

From Reports > date Range Report

A date range must be selected to return the report.
Once the report is returned, date range can be
modified.

SELECT DATE

Mon, Oct 7

October 2019

<>

S	M	T	W	T	F	S
S	M	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

CANCEL

OK

Date Range: Mon Oct 7 - Tue Oct 22

- ALL
- BY PRODUCT
- BY USER

Pending

	-\$40.00 Order #65498763	Circle Mobile \$40 Activation 09/19/2019 10:01
	-\$0.00 Order #65498758	Square Wireless \$39.99 Refill 09/19/2019 10:01

Filled

	-\$40.00 Order #65498763	Circle Mobile \$40 Activation 09/19/2019 10:01
	-\$0.00 Order #65498758	Square Wireless \$39.99 Refill 09/19/2019 10:01

Voided

	-\$40.00 Order #65498763	Circle Mobile \$40 Activation 09/19/2019 10:01
	-\$0.00 Order #65498758	Square Wireless \$39.99 Refill 09/19/2019 10:01

Date Range: Mon Oct 7 - Tue Oct 22

SELECT DATE

Mon, Oct 7

October 2019

<>

S	M	T	W	T	F	S
S	M	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

CANCEL

OK

Recent Activity

Recent + Receipt Cases

From main nav > Recent Activity > PIN security

7 days of recent activity are displayed. Tapping a transaction brings up the Receipt view.

Clerks entering Recent Activity will only see THEIR OWN transactions. managers will see all transactions from all users.

Receipt cases:

Clerk Views (No customer/merchant toggle - ONLY customer receipt view is available to clerks)

Activations and Refills - display order status
Activations - display Port status if applicable

Refills: display "Refund" link
Activations: DO NOT display "Refund" link.



09/19/2019 10:01



09/19/2019 10:01



09/19/2019 10:01



09/19/2019 10:01



09/19/2019 10:01

Wednesday, September 18



09/19/2019 10:01



09/19/2019 10:01



09/19/2019 10:01



09/19/2019 10:01

Tuesday, September 17



09/19/2019 10:01



00/10/2010 10:01

Monday, September 16



00/10/2010 10:01



Order #05498

Sunday September 15



Order #05498



Order #65498

Saturday, September 14

Order #65498

Order #65498



Thursday, September 19

-
- Order #65498763 Circle Mobile \$40 Activation**
09/19/2019 10:01
-
- Order #65498758 Square Wireless \$39.99 Refill**
09/19/2019 10:01
-
- Order #65498744**
09/19/2019 10:01
-
- Order #65498741 Triangle Wireless \$30 Activation**
09/19/2019 10:01
-
- Order #65498703**
09/19/2019 10:01

Wednesday, September 18

-
- Order #65498763 Circle Mobile \$40 Activation**
09/19/2019 10:01

☰

Recent Activity

Export to PDF

Export to Excel

Sorted by Date (Descending)

Thursday, September 19

- ✔

Order #65498763 Circle Mobile \$40 Activation

09/19/2019 10:01
- ✔

Order #65498758 Square Wireless \$39.99 Refill

09/19/2019 10:01
- ✔

Order #65498744

09/19/2019 10:01
- ✖

Order #65498741 Triangle Wireless \$30 Activation

09/19/2019 10:01
- ✔

Order #65498703

09/19/2019 10:01

Wednesday, September 18

- ✔

Order #65498763 Circle Mobile \$40 Activation

09/19/2019 10:01

Order #654654987987



Transaction Successful

09/19/2019 10:01



Port Pending

Porting (614) 555-5555 to Circle Mobile



Product

Circle Mobile \$40 Activation



Order #654654987987

Transaction Successful
09/19/2019 10:01

Port Pending
Porting (614) 555-5555 to Circle Mobile



Product
Circle Mobile \$40 Activation



SIM 123409873679876
IMEI 23450987243659876

Port-in:
888-123-4576
Square Mobile

1000 Main Street
Anytown, IL 55331
USA

888-555-5555
john.doe@webmail.com

CUSTOMER RECEIPT

MERCHANT RECEIPT

Order #654654987987

Transaction Successful
09/19/2019 10:01

Port Pending
Porting (614) 555-5555 to Circle Mobile

Product
Circle Mobile \$40 Activation

CUSTOMER RECEIPT

MERCHANT RECEIPT

Order #654654987987

Transaction Successful
09/19/2019 10:01

Port Pending
Porting (614) 555-5555 to Circle Mobile

Product
Circle Mobile \$40 Activation

SIM 123409873679876
IMEI 23450987243659876

Port-in:
888-123-4576
Square Mobile

1000 Main Street
Anytown, IL 55331
USA

888-555-5555
john.doe@webmail.com

CUSTOMER RECEIPT

MERCHANT RECEIPT

Order #654654987987

Transaction Failed

09/19/2019 10:01

Port Failed

Porting (614) 555-5555 to Circle Mobile

Product

Circle Mobile \$40 Activation

SIM 123409873679876
IMEI 23450987243659876

Port-in:
888-123-4576
Square Mobile

1000 Main Street
Anytown, IL 55331
USA

888-555-5555
john.doe@webmail.com

CUSTOMER RECEIPT

MERCHANT RECEIPT

Order #654654987987



Transaction Successful
09/19/2019 10:01

Refund

Product

Circle Mobile \$40 Refill



CUSTOMER RECEIPT

MERCHANT RECEIPT

Order #654654987987

Transaction Successful

09/19/2019 10:01

Refund

Product

Circle Mobile \$40 Refill

CUSTOMER RECEIPT

MERCHANT RECEIPT

Order #654654987987



Transaction Successful
09/19/2019 10:01

Refund

Product

Circle Mobile \$40 Refill



Phone (614) 555-5555

CUSTOMER RECEIPT

MERCHANT RECEIPT

Order #654654987987

Transaction Successful

09/19/2019 10:01

Refund

Product

Circle Mobile \$40 Refill

Phone (614) 555-5555

Amount

\$40.00

Discount \$

(\$6.65)

Discount %

(%16.65)

Fee

0

Total

\$33.35

Transaction {{TransactionID}}

CUSTOMER RECEIPT

Order #654654987987

Transaction Successful

09/19/2019 10:01

Refund

Product

Circle Mobile \$40 Refill

Phone (614) 555-5555



Amount

\$40.00

Discount \$

(\$6.65)

Discount %

(%16.65)

Fee

0

Total

\$33.35

Export to PDF

Export to Excel

Print

CUSTOMER RECEIPT

MERCHANT RECEIPT

Order #654654987987

Transaction Successful

09/19/2019 10:01

Port Pending

Porting (614) 555-5555 to Circle Mobile



Product

Circle Mobile \$40 Activation



SIM 123409873679876

IMEI 23450987243659876

Port-in:

888-123-4576

Square Mobile

1000 Main Street

Anytown, IL 55331

USA

888-555-5555

john.doe@webmail.com

Amount

\$40.00

Products

Recent Activity

Reports

Settings

Fee

0

Total

\$33.35

CUSTOMER RECEIPT

MERCHANT RECEIPT

Order #654654987987

-
- Transaction Successful

09/19/2019 10:01
-
- Port Successful

Ported (614) 555-5555 to Circle Mobile

Product

Circle Mobile \$40 Activation

SIM 123409873679876
IMEI 23450987243659876

Port-in:
888-123-4576
Square Mobile

1000 Main Street
Anytown, IL 55331
USA

888-555-5555
john.doe@webmail.com

Amount
\$40.00

Fee
0

Total
\$33.35

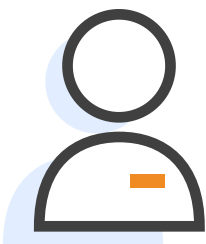
Sidebar (User Menu)

Manager and Clerk cases

From any non-modal screen > hamburger menu or right swipe

Manager users will see the "refill balance" and "manage users" options; clerks will not.

Tapping a user enters the "switch user" PIN entry flow.
Logout ends the session and returns the user to the Login screen.



VIDAPAY account

65236

Signed in Hatem (Manager)

Logout

Current balance

\$354.87

Refill Balance

>

Switch Users

- Douglas Clerk >
- Maliya Clerk >
- Mamhoud Manager >
- Rianne Clerk >
- Serg Clerk >

Manage Users >

Mobile \$40 Activation

Wireless \$39.99 Refill

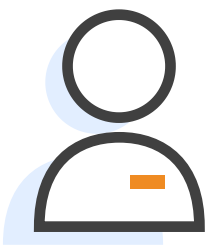
Wireless \$30 Activation

8

Mobile \$40 Activation

Reports

Settings



VIDAPAY account

65236

Signed in Douglas (Clerk)

Logout

Current balance

\$354.87

Switch Users

- Hatem

Manager

>
- Maliya

Clerk

>
- Mamhoud

Manager

>
- Rianne

Clerk

>
- Serg

Clerk

>

Card Number or the

anded phone kit.

the camera

Reports

Settings

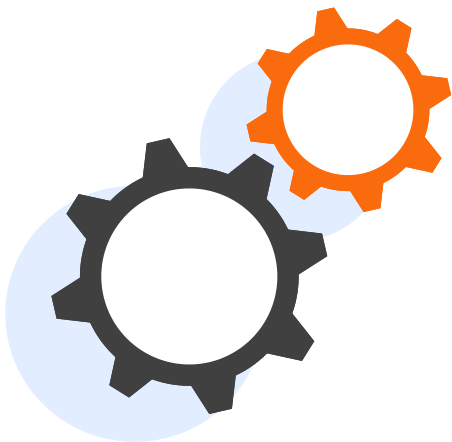
Settings

Manager and Clerk cases

From main nav > Settings

Clerks see only the VIDAPAY Support options.

Manager users see all options.



VIDAPAY Support

Launch Chat



Manage Users

Add new users or edit existing users

Account Management



Balance Refill

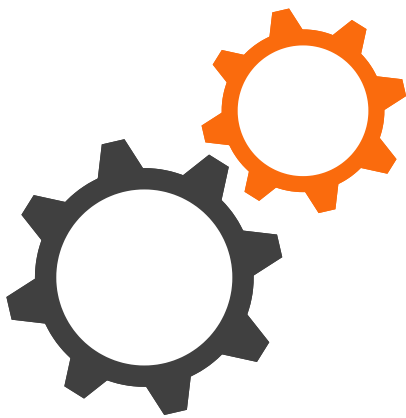


My Rates

View discounts on products



Product Catalog



VIDAPAY Support

Call or Chat

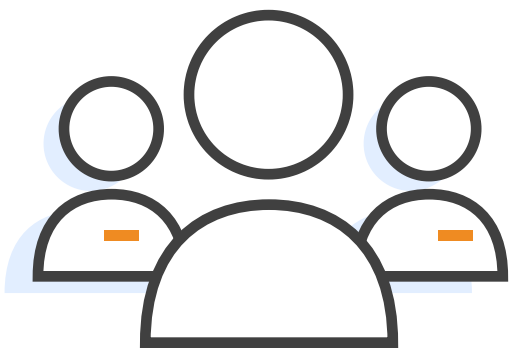
User Management

View, Edit, Add

From Settings > User management
OR from side nav > manage users

Users are divided into Manager and Clerk groups, sorted alphabetically by username, and displayed in tabs according to user status (active or disabled.)

Tapping the "add new" tab displays the add user form.
Tapping a user enters the User Settings view for that user.



ACTIVE

DISABLED

ADD NEW

Managers



Mamhoud



Travis

Clerks



Adrienne



Douglas



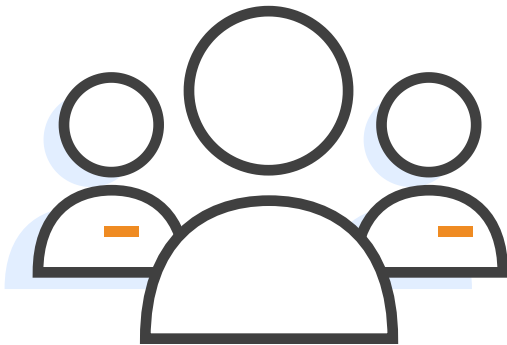
Maliya



Sergio

☰

Manage Users



ACTIVE

DISABLED

ADD NEW

Disabled users cannot login or transact.

Managers

Salman

Clerks

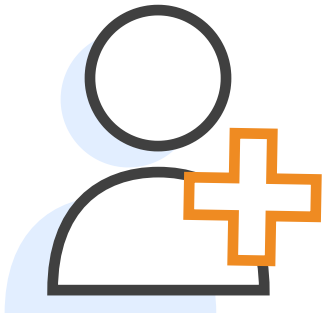
Carlos

Divinity

Waseem

☰

Manage Users



ACTIVE

DISABLED

ADD NEW

Enter the details for a new user and tap "Create"

User Details

First Name

Last Name

UserID

Email

User Role

Clerk

Return Permissions

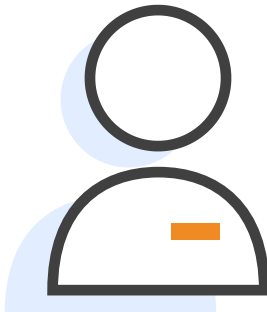
No

User PIN

Set PIN

≡

User Settings



Travis

Change PIN

Edit name

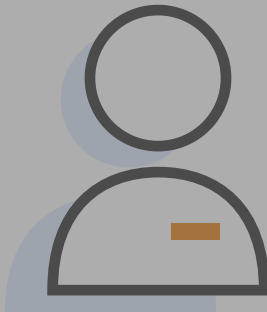
Change user role

Disable User



≡

User Settings



Travis

Change Password

Edit name

Change email

Disable User

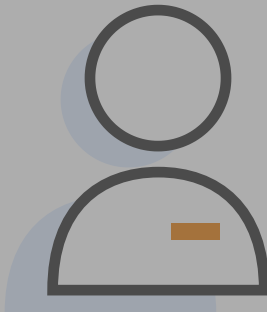
Enter new username

***-**-1234

CANCEL OK

☰

User Settings



Travis

Change Password

Edit name

Change email

Disable User

Select user role

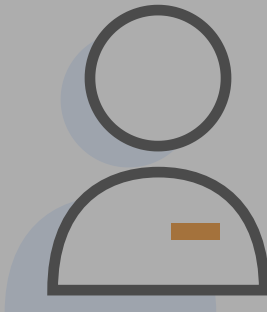
- ☒ Manager
- ☐ Clerk

CANCEL

OK

≡

User Settings



Travis

Change Password

Edit name

Change email

Disable User

Disable user?

Disabled users are unable to login or transact.

CANCEL

OK

Enter new PIN for user 'Douglas'

clear

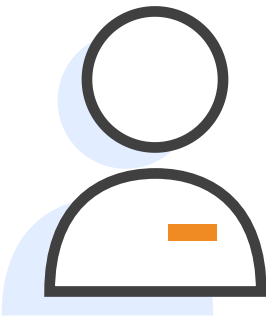
12345

1	2	3
4	5	6
7	8	9
0		

≡

User Settings

PIN changed



Travis

Change PIN

Edit name

Change user role

Disable User